

# Warranty application



Branch office \_\_\_\_\_ Member of staff \_\_\_\_\_ WA-no. \_\_\_\_\_

## Customer data

Customer No. \_\_\_\_\_ Company \_\_\_\_\_  
 Contact \_\_\_\_\_ Phone \_\_\_\_\_  
 Street \_\_\_\_\_ Postcode/Location \_\_\_\_\_

## Parts data

EP article no. \_\_\_\_\_ No. of pieces \_\_\_\_\_  
 Description/OE no. \_\_\_\_\_  
 Delivery date \_\_\_\_\_ Installation date \_\_\_\_\_ Removal date\* \_\_\_\_\_  
 Received from customer \_\_\_\_\_ Follow-up costs\* (w. receipts) \_\_\_\_\_

\* Proof of invoice that verify professional installation and dismantling of the object that was complained about, as well as invoices and receipts for any resulting subsequent costs (e.g. towing service, loss of earnings, etc.) absolutely must be enclosed with this complaint form. Subsequently submitted costs or cost estimates cannot be considered.

## Vehicle data

Vehicle manufacturer \_\_\_\_\_ Vehicle type \_\_\_\_\_  
 Chassis no. \_\_\_\_\_ Initial registration \_\_\_\_\_  
 Cylinder capacity (ccm) \_\_\_\_\_ Performance Kw/HP \_\_\_\_\_  
 km overall \_\_\_\_\_ km damaged part \_\_\_\_\_

## Reason for complaint / Description of fault in detail: If more space is required, attach a separate sheet

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Customer's declaration of consent

Return of the old part, if rejected

- ☐ yes (costs for return shipping may arise, which the customer mentioned above must bear)  
☐ no

Under certain circumstances, an article can be repaired, despite rejection of the warranty. Costs arising as a result of this are borne by the customer mentioned above. In the case of a rejected warranty, the customer hereby grants the releasing of the part for repair up to \_\_\_\_\_ euros. here is no legal entitlement for the article that is complained about to be repaired. Under certain circumstances, in order to check the warranty claim, dismantling and/or destructive testing of the component(s) may be required. In this case, reinstatement of the delivery state is no longer possible.

I hereby ☐ agree ☐ do not agree. (Note: it may be the case that no further processing of the warranty application is possible)

## Nature of handover

☐ Directly received from the customer ☐ Vehicle reg. no. \_\_\_\_\_ ☐ Pickup by appointed agent ☐ Tour no: \_\_\_\_\_

\_\_\_\_\_  
 Town/City, date, signature of the EUROPART member  
 of staff or a member of staff appointed by EUROPART

\_\_\_\_\_  
 Town/City, date, signature of the customer plus  
 surname in clear letters